

CHILD PROTECTION POLICY

As Senior Management of Granada Luxury Hotels

It is our primary responsibility to recognize our child guests as individuals, respect their rights, and provide healthy and safe spaces where they can play and learn, free from all kinds of violence. For this purpose;

We undertake;

- to take measures to ensure the health, hygiene, and safety of children in our facility,
- To provide services for the healthy development of children,
- To protect children's rights from all forms of violence and sexual exploitation,
- To inform staff and guests about child abuse,
- To increase the level of knowledge about children's rights, violations of rights, especially sexual abuse, and exploitation of children, by training all our team on the prevention and awareness of child abuse,
- To develop child-oriented social and environmental awareness,
- We do not allow child labour in our own institutions and expect the same sensitivity from all our business partners,
- To be sure about how we can reach their parents or another reliable adult in environments where we entrust children (kids clubs, etc.),
- To protect the health of children within a trained team so that the first response can be made in any health situation,
- To develop measures to prevent our child guests from being exposed to psychological violence over cultural, physical, and social values,
- Fairness, all children have the same rights regardless of ethnicity, gender, creed, abilities, or family, not to allow themselves to be discriminated against,
- Every child has a right to a voice on matters that affect them, and their views are taken seriously according to their age and maturity; to provide environments where they can freely express their thoughts, wishes and feelings,
- When we witness suspicious actions regarding children, we first inform the hotel management and to seek help from the Social Support Line when deemed necessary.

Board of Directors