



OPEN DOOR POLICY

As Senior Management of Granada Luxury Hotels ;

We undertake;

- To always keep communication channels, open between employees and managers,
- To ensure that the employees can discuss their problems with their managers in every matter,
- If necessary, the employee can communicate with the Human Resources Manager,
- To reach the General Manager in cases where a solution cannot be found,
- To reserve the right of the employee to apply to a senior manager, always considering the line of authority and responsibility and the rules of goodwill at any point where there is no solution.

Management Board